

Health Care Improves Patient Administration with Database Support from Dataweave

Dataweave (www.dataweave.com.au), an IT consultancy which specialises in enterprise applications and Oracle solutions, has today announced the successful completion of a major upgrade of key database and enterprise application software for Health Care. In addition, Dataweave has also been appointed to provide ongoing outsourced administration and support for Health Care's databases, and other Oracle business applications.

Health Care (www.healthcare.com.au) is the largest privately owned network of private hospitals in Australia, delivering premium care to clients and patients through specialist services, facilities and medical technology. Health Care employs over 2,500 people across a portfolio of 12 hospitals throughout Queensland, New South Wales, Victoria and Tasmania.

In February 2010, Health Care decided to strategically outsource segments of their IT administration and support. Previously, the organisation had relied on an in-house IT team supplemented by a pool of individual contractors and corporate suppliers. In recent years, the business has expanded rapidly, leading to the need to upgrade key business applications and critical database platforms.

Phillip Hurley, Chief Information Officer for Health Care commented, Our organisation is entirely focused on delivering the best possible medical care. We use sophisticated business applications to manage and support our network of hospitals in the delivery of care to patients. We are a healthcare provider not a specialist IT operation. We increasingly found it difficult to justify growing and retaining an in-house team of technology specialists, so we decided to outsource specific areas of our IT administration and support to reduce risk, and allow us to access a broader range of technical skills.

Dataweave was chosen to provide outsourced IT support and day to day administration of Health Care's critical Oracle E-Business Suite application and Oracle database systems. Dataweave provides on-demand support for these critical systems, giving Health Care the flexibility to quickly resource their changing needs, freeing up their in-house

team to focus on forward looking projects.

To improve the efficiency of patient admission and to simplify invoicing, Healthe Care commenced an iSoft webPAS deployment in 2010. This new major application runs on an Oracle database, with Dataweave providing support and ongoing maintenance.

In order to further streamline operations and improve visibility of financials, Dataweave was commissioned to integrate the iSoft WebPAS application with Oracle E-Business Suite. The integration will provide the Healthe Care finance team with improved visibility of customer invoicing, reducing the amount of time it takes to produce accurate financial reports.

Phillip Hurley continued, Our business is growing rapidly, so flexibility is one of our biggest requirements. We chose to partner with Dataweave because of their professional and pragmatic approach, their ability to deliver 24 x 7 application support, and the breadth of their technical skills. The capabilities and services that Dataweave bring to the table are a significant help to our IT team, making it possible for us to deliver improved IT services to our network of hospitals.

Norman Weaver, Managing Director for Dataweave commented, Many businesses rely on very complex business applications to handle their customer service delivery and critical business processes. Outsourcing your database administration and support can give you access to a deeper pool of technical expertise, at much lower cost than building an in-house team.

About Dataweave

Dataweave (www.dataweave.com.au) is an IT consultancy which specialises in enterprise applications and Oracle solutions. Founded in 2006, Dataweave has offices in Sydney, Melbourne, and Brisbane. Dataweave has a sister company, DW People, which is a specialist IT resourcing consultancy focusing on enterprise computing positions.

About Healthe Care

Healthe Care (www.healthecare.com.au) is the largest privately owned network of private hospitals in Australia, delivering premium care to clients and patients through specialist services, facilities and medical technology.

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